



Bossino is a subsidiary brand of Castle Bay Sinks Incorporated

Warranty Information - BOSSINO FAUCET / SHOWER SETS

Kitchen/Bath Faucet Ceramic Cartridge – Limited Lifetime Warranty

Kitchen/Bath Faucet Components and Finish – 1 Year Limited Warranty**

Shower Sets Components and Finish – 1 Year Limited Warranty ***

Castle Bay Sinks will replace “free of charge”, during the warranty period as specified above, any part that proves defective in material and/or workmanship under normal *residential* application. Shipping fee is the responsibility of the purchaser.

Kitchen/Bath Faucet Components and Finish – 1 Year Limited Warranty**

Castle Bay warrants the FINISH of the product and mechanical components such as but not limited to sprayhead assembly (includes engine, aerators, structure, restrictors, sprayer hoses, braided supply line hoses which encompasses nylon, silicon and stainless steel, etc) of the product to be free from defects in material and workmanship under normal usage for a period of **one (1) year**.

Shower Sets Components and Finish – 1 Year Limited Warranty ***

Castle Bay warrants the FINISH of the product and mechanical components (includes springs, hoses, sliding bars, shower heads, water spouts, controller knobs, and other components) of the product to be free from defects in material and workmanship under normal usage for a period of **one (1) year**.

*** Avoid abrasive cleaners, steel wool and harsh chemicals. These will dull and may damage the finish and void your warranty.

*** Installation completed by a non-licensed professional plumber or contractor will VOID this warranty.

Not Covered Under this Warranty

This is a product warranty only. Castle Bay Sinks warrants only replacement parts, excluding labor. This warranty does not extend to the following:

- This warranty does not cover misuse or abuse, accidental damages, scuffs or scratches, improper installation, abnormal usage, normal wear and tear, improper care of finishes, hard water or mineral/lime deposits, color change that takes place with the passage of time, negligence or damage caused by improper maintenance or cleaning.
- Shipping or labour costs associated with the removal or reinstallation of product
- Damages of any nature and kind and howsoever caused during installation, repair or replacement of product
- Castle Bay Sinks shall not be responsible for consequential or incidental damage occasioned to counters, tile, marble or other contiguous surfaces through removal of defective product or during reinstallation of replacement product, or for labour or other incidental costs and outlays associated with any of the removal, or reinstallation of product, or its return to Castle Bay.

- THIS WARRANTY IS LIMITED TO REPLACEMENT PARTS ONLY AND DOES NOT COVER OR INCLUDE LABOR CHARGES OR DAMAGE INCURRED IN INSTALLATION, REPAIR OR REPLACEMENT OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER, NOR DOES IT COVER OR INCLUDE DAMAGES FOR PERSONAL INJURY, PROPERTY DAMAGE OR ECONOMIC LOSS. IN NO EVENT SHALL LIABILITY EXCEED THE PURCHASE PRICE OF THE FAUCET.

- Product installed, or in use in commercial applications

Disclaimers

EXCEPT AS OTHERWISE PROVIDED ABOVE, CASTLE BAY MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

CASTLE BAY ASSUMES NO LIABILITY WHAT-SO-EVER WITH RESPECT TO COMPLIANCE WITH BUILDING CODE OR PLUMBING CODE REQUIREMENTS IN ANY JURISDICTION WHERE PRODUCT IS, OR IS INTENDED TO BE INSTALLED AND ALL SUCH COMPLIANCE MATTERS SHALL BE THE RESPONSIBILITY OF THE CONSUMER, OR CONSUMER'S INSTALLER.

If and when presented with proof satisfactory to Castle Bay Sinks that both the product is defective, and that the claimant is the original consumer, Castle Bay Sinks will provide new product of the same, or of equivalent design and value, as determined by Castle Bay Sinks.

This warranty gives you specific legal rights. So far as permitted by law, it represents the only warranty provided by Castle Bay Sinks, and where permitted by law.



